

# BROOK PARK POLICE

17401 HOLLAND ROAD 216-433-1234

Incident Number

**20-077559**

## Incident / Offense Report

Offense	Method Received <b>R</b>	Time Received <b>09/30/2020 12:29:10</b>	Time Dispatched <b>09/30/2020 12:29:10</b>	Time Arrived <b>09/29/2020 12:29:10</b>	Time Cleared: <b>09/30/2020 12:29:52</b>
Report Date / Time Date Time <b>Wednesday 09/30/2020 12:29:52</b>		Incident Occurred From Date Time <b>Wednesday 09/30/2020 12:29:10</b>		Incident Occured To Date Time <b>Wednesday 09/30/2020 12:29:10</b>	
Location of the Incident (Street #, Street, Apt. #, City, State, Zip) Zone <b>6360 ELMDALE RD BROOK PARK OH 44142 EAST PARK RETIREMENT COMMUNITY 2</b>					
Persons: Involved: <b>GINA MARIE CRISCIONE - ARA</b> <b>SARA ANN THURMER - VIC</b> <b>LAURA DIVINCENZO - OIV</b> - - -			Property:  Amount:  Type: <b>DEPARTMENTAL INFORMATION</b>		
Units: Officers: 1st: <b>2114 HAROLD DUNCAN</b> 2nd: 3rd: 4th: 5th: Photos:					
Codes:	Descriptions:	OFFENSES			
<b>1398B</b>	<b>MENACING BY STALKING</b>	<b>2903.211</b>			
<b>5309B</b>	<b>TELECOMMUNICATION HARASSMENT</b>	<b>2917.21</b>			
Weapons Used: <b>UNKNOWN</b>		Trade Marks: <b>Familiar With Premises</b>		Hate Bias	
Entry:		Location Type: <b>Other Residential Facility</b>			
Refer to Arrest:	Incident #:	Tow#:	Dispatcher: <b>RMN</b>	Officer in Charge: <b>2111</b>	Entry Id: <b>RM</b>
Case Status:		Cleared Date: <b>09/30/2020</b>		Cleared By:	
<b>Narrative: 20-077559 Page: 1</b>					
Title to Read: Menacing by Stalking/ Telecommunications Harassment/ Named Suspect/ No Arrest					
An adult female has engaged in a pattern of conduct by making numerous harassing postings on social media.					
HAROLD DUNCAN		SGT HAROLD DUNCAN			
Reviewing Supervisor:		Bureau Supervisor:		Officer:	

# BROOK PARK POLICE

Incident Number

**20-077559**

Page # 2

Persons Involved with Incident

Incident #:	Relation:	Arrest #:	CAD #:	Date of Contact:	Phone:		
20077559	ARA			10/15/2020			
First Name:	Middle	Last Name:	Til:	DOB:	SSN:	Pager:	
GINA	MARIE	CRISCIONE		01/23/1956			
Street #:	Street Name:	Apt:	City:	St:	Zip:	Cell Phone:	Employer Phone:
6093	CREEKSIDE DR		PARMA HEIGHTS	OH	44130		
Hgt:	Wgt:	Hair:	Eyes:	Race:	Sex:	Physical Marks:	
501	130	BRO	BRO	W	F		

Offenses:

Resident Class:	Suspected of using:	Victim Type:
Other	/	

Incident #:	Relation:	Arrest #:	CAD #:	Date of Contact:	Phone:		
20077559	VIC			09/30/2020			
First Name:	Middle	Last Name:	Til:	DOB:	SSN:	Pager:	
SARA	ANN	THURMER		08/28/1958			
Street #:	Street Name:	Apt:	City:	St:	Zip:	Cell Phone:	Employer Phone:
15428	SHORE ACRES		CLEVELAND	OH	44110		
Hgt:	Wgt:	Hair:	Eyes:	Race:	Sex:	Physical Marks:	
503	125	BRO	BRO	W	F		

Offenses:

Resident Class:	Suspected of using:	Victim Type:
Other	/	Individual

Incident #:	Relation:	Arrest #:	CAD #:	Date of Contact:	Phone:		
20077559	OIV			09/30/2020			
First Name:	Middle	Last Name:	Til:	DOB:	SSN:	Pager:	
LAURA		DIVINCENZO					
Street #:	Street Name:	Apt:	City:	St:	Zip:	Cell Phone:	Employer Phone:
Hgt:	Wgt:	Hair:	Eyes:	Race:	Sex:	Physical Marks:	
				W	F		

Offenses:

Resident Class:	Suspected of using:	Victim Type:
Unkown	/	

SGT HAROLD DUNCAN

Reviewing Supervisor:

Bureau Supervisor:

Officer:

# BROOK PARK POLICE

Incident Number

20-077559

Investigative Report

Title / Subject:

On Friday, September 25th, 2020, Laura DiVincenzo contacted me in regards to harassing telecommunications against one of her employees, Sara Thurmer. DiVincenzo owns the East Park Retirement/ Assisted Living/ Nursing Home Center. Thurmer is the Administrator for the Care Center. The person sending the harassing communications is Gina Marie Criscione.

Criscione's mother, Dorothy Mandanici, was a former resident of the Care Center and was discharged from East Park on May 23rd, 2020 to the Mt. Alverna Skilled Nursing Facility where she reportedly passed away several weeks later.

DiVincenzo provided me with several social media postings and videos that were posted by Criscione that were directed at Thurmer and the East Park Center. In the text postings, Criscione describes the residents of East Park as being kept in isolation with the shades closed and denied the opportunity to communicate with family. Criscione states that her mother suffered from dehydration and bruising while in the care of East Park under the watch of Thurmer. Criscione also refers to the facility as the "East Puke Care Center" and labels it "the scum of the earth" and advises the readers of this public post to not put their parents into this facility. Criscione refers to Thurmer as a "lying bitch" and stated that she ruined her communication with her mother.

Two videos were provided to me from DiVincenzo with one of them showing Criscione outside of East Park on Elmdale Road with picket signs. The other video shows her and her mother inside of the Care Center with Criscione coaching her mother in what to say leading the people watching the video on social media to believe that all of the residents in the Care Center are sick and unable to come to the cafeteria for their meals.

On October 1st, 2020 at 1120 hours, I spoke with Criscione via telephone and advised her of the complaint. Criscione stated that she has said her peace on Facebook and she is done. Criscione stated that she has filed complaints with the Department of Health and waiting to see the outcome of their investigation. Criscione stated that she has not been on East Park's property within the past several months and has no intention of going anywhere near the facility. Criscione further states that anything that is posted now is on her private page.

I met with Thurmer at the East Park Care Center on October 1st, 2020. Thurmer stated that this situation with Criscione has caused her stress both professionally and personally. Thurmer stated that she is constantly being contacted by her colleagues from other nursing homes advising her of the negative postings online. Thurmer stated that she has been advised by other employees that Criscione has been seen on the property and she now fears for her own safety.

This report will be forwarded to the prosecutor for his review and recommendation on charges.

Statements and Social Media Postings attached.

By: SGT HAROLD DUNCAN

Badge# 2114

Date: 10/01/2020 Time: 08:58:1 No. 001 Page #: 3

Reviewing Supervisor: \_\_\_\_\_

Date: \_\_\_\_\_

# BROOK PARK POLICE

Incident Number

Investigative Report

Title / Subject: UPDATE

**20-077559**

On Thursday, October 15th Thurmer arrived on station to sign the charges against Criscione. Criscione was then contacted and she arrived later and received her copies of the charges, given her court date and released.

By: SGT RYAN WALSH

Badge# 2109

Date: 10/15/2020 Time: 18:50:2 No. 002 Page #: 1

Reviewing Supervisor: \_\_\_\_\_

Date: \_\_\_\_\_

# BROOK PARK POLICE DEPARTMENT

17401 HOLLAND ROAD  
BROOK PARK, OH 44142  
216-433-1234 / FAX 216-362-3222

I, SARA A. THURMER DO HEREBY MAKE THE FOLLOWING  
(PRINT NAME)

STATEMENT OF MY OWN FREE WILL AND ACCORD CONCERNING Gina Criscione

WHICH OCCURRED ON/AT East Park Care Center & Social Media

ON THE \_\_\_\_\_ DAY OF 2020 AT \_\_\_\_\_ A.M. \_\_\_\_\_ P.M.  
(MONTH/YEAR)

I have been working as the Administrator of East Park Care Center since September 2018. Dorothy Mandanici was a resident at East Park Care Center. Gina Criscione is her daughter. During the entire residency of Dorothy Mandanici at EPCC, I made myself completely available to Gina, by providing her with my cell # as I did for any resident, family member or loved ones. Gina did take advantage of this and would call me excessively. I would address & resolve her issues/concerns right away to ensure her that her mother's care was in place & alleviate those anxieties for her. The recent actions from Gina have caused great distress in my life both personally and professionally. Her actions are harassment. I believe she is determined to cause me harm and I feel very threatened by her.

SIGNED: Sara C. Thurmer  
ADDRESS: 15428 Shore Acres Drive  
HOME PHONE #: 216-224-4428  
SSN# OR DRIVER'S LICENSE #: RF347212

DATE OF BIRTH: 8/28/1958

CELL #: same as home #

DATE: 10/1/2020 TIME: \_\_\_\_\_

OFFICER: D. McCoy

ACCIDENT/COMPLAINT #: 20-077559

## East Park Retirement Community

Laura DiVincenzo <ldivincenzo@epretire.com>

Mon 9/28/2020 5:32 PM

To: Harold Duncan <hduncan@cityofbrookpark.com>

Cc: Thomas Sensel <tsensel@cityofbrookpark.com>

 13 attachments (3 MB)

IMG\_2624.jpg; IMG\_2626.jpg; IMG\_2625.jpg; IMG\_2769.jpg; IMG\_2818.jpg; image0000.jpg; image0000 (1).jpg; IMG\_3225.jpg; IMG\_2590.jpg; Screen Sh.jpg; Resized\_2.jpg; Resized\_2 (1).jpg; Resized\_2 (2).jpg;

Hello Sergeant Duncan,

I have attached social media posts by Gina Criscione displaying telecommunication harassment and a pattern of conduct intended to inflict mental distress on East Park employee Sara Thurmer, our nursing home administrator.

To provide you with some background, Ms. Criscione's mother, Dorothy Mandanici, was a resident at East Park Care Center from April 2017 to May 2020. Contrary to Ms. Criscione's assertions in her posts, the decision to move her mother was not made by Ms. Criscione. On May 23, 2020, Mrs. Mandanici was discharged from East Park Care Center to Mt. Alverna skilled nursing facility after a hearing conducted by the Ohio Department of Health. The hearing officer found in favor of East Park's determination that it could no longer provide the level of care required for Mrs. Mandanici. Ms. Criscione did not appeal that decision. According to the posts of Ms. Criscione, her mother passed away at Mt. Alverna several weeks later.

Also, in multiple posts, assertions that medical records were not provided to Ms. Criscione are also false.

Ms. Criscione was her mother's legal guardian. During the three year period of her mother's residence, Ms. Criscione complained constantly about her mother's care. She was told repeatedly that she was free to move her mother any time, but never did. Before the lockdown of nursing homes due to Covid 19, Ms. Criscione was at the facility on almost

a daily basis, and then also called repeatedly during the day and night to inquire about her mother. Sometimes calling ten or more times per day (a copy of phone records is available}.

Sara Thurmer became the Licensed Nursing Home Administrator in September 2018. Because of the attention sought by Ms. Criscione, Ms. Thurmer provided her with her personal cell phone number, which resulted in Ms. Criscione texting her at all hours of the day and night, including when Ms. Thurmer was in Europe on vacation.

Ms. Thurmer holds a state license and has worked as an administrator in several facilities in the Cleveland area. She has been contacted by several people in the industry who have seen these posts. Ms. Criscione is blatant in her harassment attacking Ms. Thurmer's reputation and professional standing, causing Ms. Thurmer mental distress.

In addition to online harassment, Ms. Criscione has been seen picketing outside of the facility on Elmdale on several occasions. One of the attachments is one of her picket signs mentioning Ms. Thurmer, which she also posted online.

On the morning of Sunday, September 20, 2020, at approximately 9:00 am, employees witnessed Ms. Criscione driving on the grounds of East Park Retirement Community, where "No Trespassing" signs are posted.

The attachments and videos show fifteen separate acts thus far, establishing Ms. Criscione's pattern of conduct which she herself describes as a crusade where she has nothing to lose.

East Park has approximately 120 elderly residents on the property. Having Ms. Criscione escalating her behavior by coming onto the property is a major concern, since it is unknown what else she is capable of.

Please contact me for any further information or with any questions you might have.

You can reach Sara Thurmer at (216) 267-7229, and she is available to speak to you at the facility during normal business hours and on some weekends.

[https://www.facebook.com/1170794577/videos/10224350384605149/?  
extid=jX8FRdJ1GC1zUkZj](https://www.facebook.com/1170794577/videos/10224350384605149/?extid=jX8FRdJ1GC1zUkZj)

[https://www.facebook.com/1170794577/videos/10224314333983906/?  
extid=9qURh6mPJLzgAgMU](https://www.facebook.com/1170794577/videos/10224314333983906/?extid=9qURh6mPJLzgAgMU)



Thank you,

Laura DiVincenzo, President  
East Park Retirement Community



Jennifer Thompson English  
Active Now



WHAT ARE  
YOU  
HIDING EAST?  
PARK?

SARA  
MORE  
CAN  
STUFF

Done

Edit



**Gina Marie Mandanici Criscione**



3h •



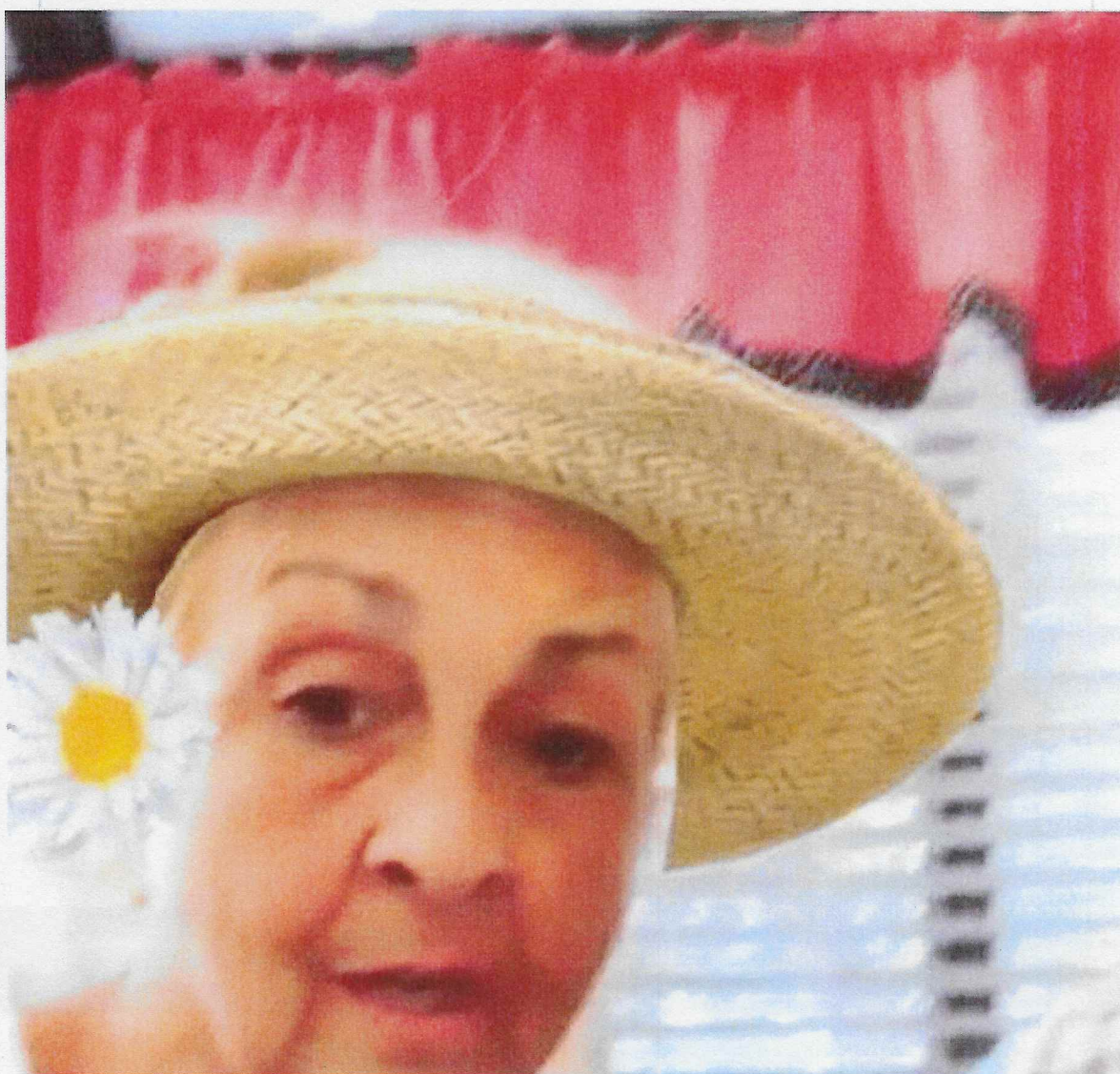
Lunch on Mondays and Thursdays. I'll be walking now, for lunch for the people at East Park in hope they feed them...



**Gina Marie Mandanici Criscione**



Jul 6 •





## Replies



**Gina Marie Mandanici  
Criscione**

Aut

· 1h



Thank you so much, my sweet mother died on June 20th I managed to move her. She arrived at Mount Alverna on State road on May22, bruised and dehydrated and with injuries that East Park told me were healed. She went from 130 pounds to 97 pounds, because of East Park. She died peacefully too soon with loving people around her at MT Alverna. Thank God. But for three months EP would not let me talk on the phone to my mother, they actually told staff if they called me for mom, they would be fired. we watched her decline rapidly through a dirty window....Yes the sweet little Administrator Sara Thurmer. She better run she better hid the NDH is on

better than the better than the better than  
her ars right now...



Like



Reply

2



Write a reply...



Done

Edit

**Gina Marie Mandanici Criscione**

...

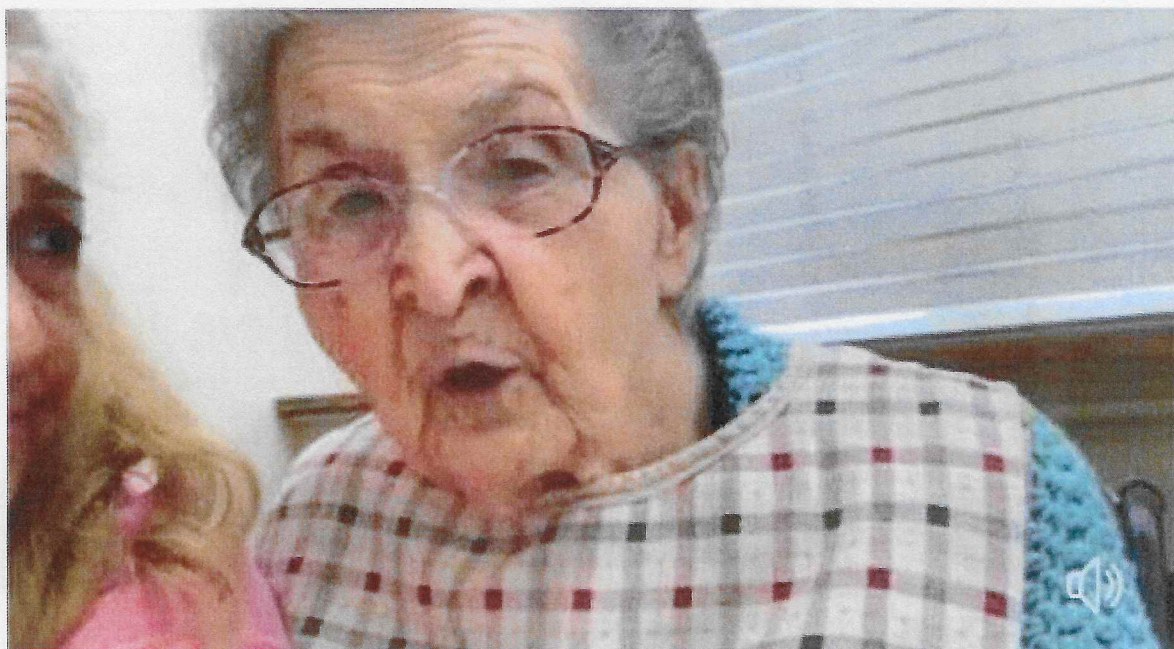
4h • 🌐

Good morning

Life with Me Gina Marie's fight for moms rights.  
God I miss this lady more than I ever thought I  
could miss anyone ❤️

I will find justice for mom and all the others in  
East Park Care Center that are not being cared  
for with a failing Administration.

Did I tell you they had to ask certain staff to hold  
their pay checks and some checks bounced. I  
heard it from a horses mouth. Sounds like a  
failing administration to me.





5 Comments • 1 Share • 62 Views



Like



Share




**Gina Marie Mandanici Criscione**



More

✕ Gina Marie Mandanici Criscione

 feeling hopeful with Grace Miziker and 5 others.

6d • 🌐

Good morning

Life With Me Gina Marie's morning thoughts:

Good morning Covid is still in the air folks ❤️ Wake us up from this bad dream. Lord give us the stamina to survive in this world today.

When mom passed away and went to a way better place on Saturday, June 20th, 2020, at 6:05 pm, I then had no time to even think about Covid and what was really going on out there in this world.

now...

I had to come back to the real world after we lost mom, and out of the nursing home drama and despair and pain we were being put through by East Park Care Center. That's over now. I pray the Lord is handling them right now as I pray for them. God knows the system is shot.

Normal? No one really talks about normal anymore.

😞 This is normal now. 😊

I guess I am taking this Covid Crisis day by day like everyone else. Making the best of shopping and wearing your facial covers and standing back from who you would normally run up to and hug, and limiting trips and places to go to... boo hoo.

Moving that glass of wine at home at 2 pm. maybe



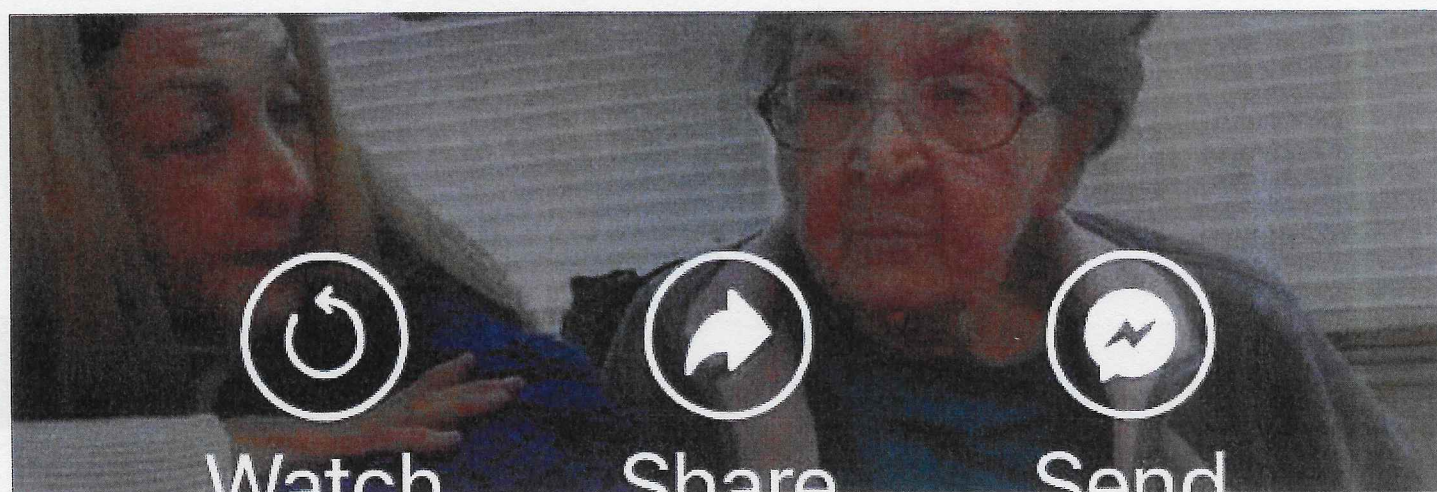


## Gina Marie Mandanici Criscione



Friday at 8:05 AM · 

Just another day at E. Puke Care Center, in Park Ohio. Never put your parents in here it is scum of the earth. I couldn't get my mother out of here fast enough. The name of the place is E. Park Care Center in Brook Park Ohio administrator Sara Thurmer she sucks. She ruined communication between me and my mother she's lying a bitch. There I said it I'm still waiting for results from the ODH, thanks for listening to the vent.





## ← East Park Memory Care... 🔍 ➦ ⋮

OVERVIEW

REVIEWS

All

administration 3



**Gina Criscione**

7 reviews



★ ★ ★ ★ ★ 2 weeks ago

Words can not express...East Park Care Center ....  
8 East Park Circle...my mother was dehydrated  
and severely bruised during Covid quarantine. She  
went downhill fast with the horrible  
administration and care givers at this broken  
down dump. I moved mom to a WAY BETTER  
PLACE and my mother died with wounds on her  
that East park told me were healed. Much more to  
expose but there is not enough room here to tell  
you the entire report. I'll be back after the ODH  
gives me their reports! My mother weighed 130  
on March 11th, and by May 22, the day I moved  
her, she was only 100 pounds and dehydrated.  
This place is bad...the worst of the worst!~ as you  
can see one thing was did not know how to put  
compression socks on my mother, EVER. This

was nothing to the restrained leg bruises. I never got the medical records I had asked for Sara.



Discover



Snapshot



Search



Collections



More



2:09



Search



Gina Marie Mandanici Criscione

7h · 🌐

Good morning

Life with me Gina Marie and Dorothy's voice:

<https://www.facebook.com/groups/CriesInTheNight/>

Please join me, I am on a crusade to expose East Park Care Center, in Brook Park Ohio. They are doing wrong behind closed doors. If you or a family member or a friend want to voice this along with my Group, please join our Group to PROTECT the sick, and dementia , and Alzheimer Residents locked up in Quarantine right now. WE know not what goes on behind East Park, in Brook Park's closed doors...They never answered my calls for over a month, they with held her medical records form me. Power is in numbers, I need people to walk the walk with me. Now, with this Covid, I hear more Cries In The Night than ever, coming from my friends here who experienced this with their families...Who's game. I will be taking this to another level. Hold on folks East Park is in for a

RIDE, I HAVE NOTHING BUT TIME ON MY  
HANDS. In the name of my good mother and  
with all the prayer I have in me..... I want  
"Dorothy's LAW":

For nursing homes to provide information and  
medical records to the families in DUE TIME,  
when Requested by fax, as East Park, I

2:09




Search

another level. Hold on folks East Park is in for a RIDE, I HAVE NOTHING BUT TIME ON MY HANDS. In the name of my good mother and with all the prayer I have in me..... I want "Dorothy's LAW":

For nursing homes to provide information and medical records to the families in DUE TIME, when Requested by fax, as East Park, I requested this over and over again. They gave me NONE. It's too late now, mom had passed. I know now she was over drugged and abused by negligence. I will voice this until someone listens!

God bless every one of the poor people in that place now, we need to act fast, who's gonna walk this with me?

Just sayin'

Good Lord Jesus Christ, take away the fear and the pain of all the sick and injured in nursing homes today that do not provide adequate care and communication for our loved ones and respect for the families. Amen 

... available right now



Gina Marie Mandanici Cris...



**Gina Marie Mandanici Criscione**



11m • 🌐

Sara Thurmer do you have bed bugs, your nursing home does?... Please take some home with you and dehydrate yourself like to did to my mother three times during Covid! Just sayin a passing thought. Pass it on Brook Parkers, and keep your parents home out of East Park and safe right now ❤️ I have a investigation going on right now! yes I do. And if your parent is suffering and your family gets no medical records, lots of things, one being compression sock never put on properly by Yolanda her shower girl even. She sucked too. Then you better report them to the ODH NOW! Thank you for listening to my rant, my mother suffered, our family suffered During Covid and even before at this rat hole. and I won't let go. I miss you mom, they escalated your passing

them to the ODH NOW! Thank you for listening to my rant, my mother suffered, our family suffered During Covid and even before at this rat hole. and I won't let go.

I miss you mom, they escalated your passing of dementia, by not knowing how to handle dementia. So sorry momma, I will expose them as best I can, here ya go>>>> biggest thing going there right now is Poor Care. Ask my friends with parents still in there.

 18

19 Comments

 Like

 Comment



**Gina Marie Mandanici Criscione** Author


Thank you for listening, we need to vote that rat hole to be torn down. they are torturing people like me and mom. I am not alone here, I am just not afraid to talk!

Like · Reply · 9h

 2



**Debby Henderson**


My heart is breaking for you 

Like · Reply · 8h

 1



**Gina Marie Mandanici Criscione** Author

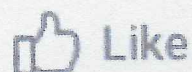
aw ty, my poor momma , i cry 

Like · Reply · 4h



Write a reply...



Like



Share



**Gina Marie Mandanici Criscione**



9h •

It's time to expose the nasty people in the business of warehousing people in nursing homes. Speaking now for the folks that can not speak. For my mother, who tried to tell me, to get her out of there, as I watched through a dirty window her decline daily with poor care during Covid Quarantine. The isolated Demented and Alzheimer patients and residence in poorly Administrated facilities, locked down with shades closed and not communicating with families of the residence.. That's East Park Care Center in Brook Park.

Please join Cries in the Night \* Tell us your nursing home experience



Done

Edit


 Photos Music**Gina Marie Mandanici Criscione**

...

1h • 

Read my Google review and tell me what you think of this place?

5 Comments

 Like Share**Gina Marie Mandanici Criscione**

...

3h • 

Sara Thurmer, I hope your watching, I am going to slowing expose you for what you really are. You should have never treated us like that shame on you. I have nothing to loose, but your job you have already ruined your reputation. How do you sleep?